



Systems Software Specialist III (Supervisory)

Work Hours: 8:00 a.m. to 5:00 p.m.

We're looking for energetic, creative, and talented employees to join our dynamic organization! We are a results-driven sales and marketing organization that contributes over \$1 billion to public education every year. If you are looking for an opportunity to make a difference and you are motivated to use your knowledge and experience to build a challenging and satisfying career – look no further! The Lottery strives to create a work environment that supports the growth and development of its employees and recognizes the contribution of each individual. We also offer a variety of development opportunities for our staff, on-site security, on-site restaurants, Golden One ATM, and free parking. What are you waiting for? Apply today!

Salary

\$6,909.00 - \$9,082.00

Final Filing Date

June 1st, 2017

Position Number

358-532-1559-911

Questions About the Job

(916) 822-8158

careers@calottery.com

Position Location

Information Technology Services Division
Office of Infrastructure
Infrastructure Administration Unit
700 North 10th St. (Off Richards Blvd.)
Sacramento, CA 95811

Who Should Apply

Applicants must have current list eligibility for appointment to this class, be eligible for a training and development assignment or be a State employee who has transfer eligibility or is currently in the Systems Software Specialist III (Supervisory) classification, Applications will be screened for eligibility and only those that best meet the requirements of the job will be considered. Appointment is subject to SROA/Surplus provisions.

Why Apply?

The California State Lottery is looking for a forward-thinking, out-of-the-box thinker that loves to analyze and solve complex problems and has an insatiable curiosity to learn about new technologies. This place makes dreams come true every day while we enhance the educational experience of our California students. This is a unique opportunity for employment in the Gaming Industry while working towards a State retirement.

What you will do...

- Plan, organize and direct the operations of the Service Management Section
- Manage desktop mobile and application deployments, maintenance, upgrades, integration, and security.
- Manage the trouble ticket system for ITSD including, but not limited to: end user desktop issues, mobile phone issues, wireless access tablet and iPad issues, security issues and remote access issues.
- Manage a staff of eight directly and indirect management of five more service desk staff. Implement performance evaluations, Individual development plans, training plans and scheduling of staff and material resources.
- Manage infrastructure expansion and deployment projects in local and remote sites for the Lottery.
- Manage vendor and contractor relations for desktop and mobile, land line, application, security, and monitoring functions.

Need more reasons to apply? Come work in our award winning “Green” building with near-by walking trails and free on-site gym. We have free parking! Own an electric vehicle? We have electric vehicle charging stations. On our first floor, we have a Subway restaurant.

Desirable Qualifications

Applicants applying for this position should have:

- Strong leadership skills, good written and verbal communication skills
- Strong working knowledge of the effective principles of supervision, leadership, and the progressive discipline process
- Bilingual skill desirable, but not required

Equal Opportunity Employer: The State of California is an equal opportunity employer to all regardless of age, ancestry, color, disability (mental & physical), exercising the right to family care and medical leave, gender, gender expression, gender identity, genetic information, marital status, medical condition, military or veteran status, national origin, political affiliation, race, religious creed, sex (includes pregnancy, childbirth, breastfeeding and related medical conditions), and sexual orientation.

Background Investigation: The California State Lottery Act provides that no person may be hired as an employee of the Commission if that person has been convicted of a felony or any gambling related offense. A background check will be required.