



M E M O R A N D U M

Date: May 28, 2020

To: California State Lottery Commission

From: Alva V. Johnson, Director 

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Information Technology Services Division

Subject: Item 8(f) – Public Website Contract Extension

ISSUE

The current ICF Next (ICFN) contract for 24/7 system support of the California State Lottery's (Lottery) Public Website (PWS) expires on September 30, 2020. The Lottery seeks approval to exercise the first available one-year contract extension option.

BACKGROUND

The current ICF Next, Inc. (ICF Next) contract was originally procured October 1, 2015, to facilitate the overall development of a new Lottery public website and provided services that included website hosting, website maintenance, operations support and web design and development.

With the assistance of ICF Next, Lottery launched a new website compliant with Americans with Disabilities Act (ADA) WCAG 2.0 Level AA on October 17, 2019. Due to a compressed project schedule the Lottery had to defer some of the previous site's functionality and features. The one deferred feature that has impacted our players the most is the Scratchers features. It is important that we provide this feature to remain transparent to our players regarding the number of remaining prizes and amounts for all active Scratchers. Additionally, the migration of some hardware was delayed. To minimize security risk, it is necessary to migrate the remaining pieces of hardware for the website.

This vendor also provides services for testing the new IGT gaming system platform, Aurora Navigator, along with parallel processing currently scheduled for the first quarter of 2021. During this time ICF Next will be responsible for supporting the systems and processes that receive the gaming XML files from IGT to update the PWS with daily gaming data.

DISCUSSION

Based on the critical upcoming initiatives required to support the Lottery's PWS, Lottery staff recommends increasing the contract funds by \$3,000,000 and exercising a one-year option extending the term through September 30, 2021 or until a new Digital Agency Services contract is awarded. Lottery is currently developing requirements for a new services contract expected to be awarded near the end of FY 2020/2021.

RECOMMENDATION

Lottery staff recommends that the California State Lottery Commission approve the proposed amendment to extend the ICF Next contract term by one year and add \$3,000,000 in funds. If approved, the amended contract term will be October 1, 2020 through September 30, 2021.