



P R E S S R E L E A S E

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Lottery District Offices Launch New, Safe Prize Claim Drop Box

SACRAMENTO – To protect the health and safety of Lottery employees and the public, the California Lottery is now providing secured drop boxes for prize claims located at the Lottery’s District Offices, including its new office in Milpitas. This modified service will allow the Lottery to provide critical functions while maintaining a safe and healthy space for everyone.

Players can also continue to claim Lottery prizes under \$599 at authorized Lottery retailers and claims for prizes over \$599 can be mailed. Claim forms and detailed instructions can be found on the CA Lottery [website](#). Claim forms are also available at Lottery retailers.

Claimants using the modified drop box service should remember to **complete all claim forms before dropping them off at District Offices**. They should sign the back of the winning ticket, make a copy of the completed claim, and take a picture of the front and back of the ticket for their records. The fully completed claim form and associated ticket can then be placed in a sealed envelope and dropped in the secure drop box. Please note that claims cannot be filled out onsite. To maximize safety, materials such as pens are not available to the public at the Lottery District Offices.

The California Lottery and its employees continue to serve an essential government function, providing supplemental funding to the state’s public schools, colleges and universities. In addition to supporting public education, the Lottery also provides essential revenue to the local retailers that sell tickets. Based on sales levels during late March/early April of this year, retailers across the state received over \$7 million per week in commissions and bonuses from the Lottery. This money directly helps local businesses – most of which are independently-owned by entrepreneurs trying to stay afloat during these difficult times.

From the beginning of the health crisis, the Lottery has continuously reviewed and followed the guidance from the California Department of Public Health, the Centers for Disease Control and local public health officials in determining and implementing protective measures. The Lottery has implemented a robust social distancing protocol at all District Offices as well as its Headquarters to ensure everyone’s safety.

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About the California Lottery

The California Lottery’s mission is to provide supplemental funding to California public schools, including kindergarten and grades 1-12, community colleges, the California State University, the

University of California, and other California public educational entities. The funds the Lottery transfers to public education total approximately \$1.8 billion for fiscal year 2018-19, which amounts to a modest percentage of education's overall budget. However, this funding is largely non-discretionary, meaning schools can use this for important, yet unfunded instructional programs they would otherwise not afford. During the same period the Lottery generated almost \$7 billion in sales, more than 95% of which goes back to the community in the form of prize payments, retailer commissions and bonuses, and contributions to education. The California Lottery urges its customers to play responsibly. Problem gambling resources are available to anyone at 1-800-GAMBLER.

www.calottery.com