

700 North Tenth Street
Sacramento, CA 95811
calottery.com



P R E S S R E L E A S E

For IMMEDIATE RELEASE

November 22, 2021

Contact: Jorge De La Cruz

(916) 822-8554

043-21

****Interviews – on camera, video call, or by phone – available upon request*

****Entrevistas - en cámara, video llamada, o por teléfono - disponible bajo petición*

CA Lottery Urges Caution on Use of Lottery Ticket Delivery Services

Digital Ticket Purchasing Services are Unregulated in California

SACRAMENTO – The California State Lottery (CSL) is warning players and retailers that app-based and online lottery ticket resellers and courier delivery services are unregulated in California and could leave players vulnerable.

“It’s come to our attention that some of our retail partners have been working with lottery courier businesses and that they, along with California Lottery players, may not even know the potential vulnerabilities they could be exposed to,” said Alva V. Johnson, Director of the California State Lottery. “The California Lottery is *not* affiliated with any third-party ticket delivery services. Players who choose to engage with them do so at their own risk.”

Because these services are not permitted to operate in California, online ticket ordering services are not vetted, approved, or regulated by the California Lottery. Players and retailers should understand that since the California Lottery has no oversight authority or contractual relationship with these entities, it cannot ensure the safety, security, and integrity of these services.

In addition to raising awareness among players, the California Lottery is educating its approximately 23,000 retailers of the potential ramifications of engaging with ticket courier businesses.

“I’m so thankful the Lottery let us know more about these courier services,” said Jesus Olive with R & M Pacific Rim, a chain which has been a Lottery retail partner for nearly

10 years. “I’ve been hearing about people buying tickets through an app, but I didn’t realize these services hadn’t been vetted or approved by California Lottery officials.”

Anyone wishing to purchase California Lottery tickets is encouraged to visit any one of the California Lottery’s [retail locations throughout the state](#).

###

The California Lottery’s mission is to provide supplemental funding to California public schools, including kindergarten and grades 1-12, community colleges, the California State University, the University of California, and other California public educational entities. The funds the Lottery transferred to public education totaled more than \$1.8 billion for fiscal year 2020-21, which amounted to a modest percentage of education’s overall budget. However, this funding is largely nondiscretionary, meaning schools can use this for important, yet unfunded instructional programs they would otherwise not afford. During the same period, the Lottery generated almost \$8.4 billion in sales, more than 95% of which went back to the community in the form of prize payments, retailer commissions and bonuses, and contributions to education. The California Lottery urges its customers to play responsibly. Problem gambling resources are available to anyone at 1-800-GAMBLER.

www.calottery.com