

Scam Alert Transcript

[Player warning screen featuring a scam alert banner displays]

Voice says:

“Beware of individuals impersonating the California Lottery. Scammers are targeting California players. If you are contacted by the California Lottery, our representatives will reference specific details of your claim known only to you and the Lottery, and we will direct you to our official channels for verification. Red flags to watch out for include: unsolicited calls, texts, or direct messages requesting payments; unofficial emails, numbers, or accounts not tied to the California Lottery; requests for gift cards in exchange for prizes; and anyone asking you to pay fees to collect your winnings. Please be aware of fake checks. Do not cash any unsolicited checks claiming to be Lottery winnings, and always verify before cashing. If you have any questions or need assistance, please contact us at 1-800-LOTTERY.”

[California State Lottery contact information screen displays with phone number and email address]